

Better Access to School Council information on the TDSB website

Motion:

1. To better serve the parents & caregivers of the TDSB in searching for School Council resources, PIAC recommends that TDSB to add a direct link button in the [Parents & Caregivers Tab](#) to the [School Councils](#) section of their external website.
2. We also recommend that the direct link buttons in the Parents & Caregivers tab be rearranged to prioritize Parent Engagement by placing School Council information, Mental Health & Well-Being resources, PIAC, Get Engaged, Special Education and Questions & Concerns closest to the top.

Rationale:

The TDSB “external” website remains challenging for parents/caregivers to navigate. In 2018, PIAC successfully lobbied for a Parent Tab to be added to the homepage (now called Parents & Caregivers) to provide simple, direct links to key areas, including Mental Health resources.

The PCCEO has created a concise resource for “all things School Council” under the “How to Get Involved” section of the website. To find this from the Parents & Caregivers tab, users would need to know to click the “Get Engaged” button to go to that section and still have to search down the menu for the School Council information. This complicated navigation is a barrier to parents and caregivers searching for information about School Councils. It would be more useful to users looking for this information on the TDSB site to have a direct link to the [School Council page](#).

References:

TDSB Multi-Year Strategic Plan, under “Community Engagement”:

Build Strong Relationships and Partnerships with School Communities

- *Enhance representation and functioning of school councils (ongoing)*
- *To improve and increase parent access to TDSB resources*