

## Frequently Asked Questions

**1. Q: What program are you offering?**

A: The International Languages – Elementary/African Heritage program offers language classes to students who want to learn a language in addition to English and French. We also offer African Heritage classes which highlights Black culture and the contributions of people of African descent.

**2. Q: Do you offer English or French?**

A: No. We can offer all languages except for English and French.

**3. Q: What languages do you currently offer?**

A: We currently offer Albanian, American Sign Language, Amharic, Arabic, Aramaic, Armenian, Azerbaijan, Bengali, Bosnian, Bulgarian, Cantonese, Creole, Dari, Edo, Farsi, German, Greek, Gujarati, Hebrew, Hindi, Italian, Japanese, Karen, Korean, Macedonian, Mandarin Simplified, Mandarin Traditional, Marathi, Mongolian, Russian, Sanskrit, Serbian, Shona, Sinhalese, Somali, Spanish, Tagalog, Tamil, Telugu, Tibetan, Tigrrinya, Turkish, Twi, Urdu and Vietnamese. Please note that a minimum of 23 students is required to open a class.

**4. Q: Can a new language be added?**

A: There is a possibility that a new language can be added. However, there must be a minimum of 23 students to start a class. Please contact [jolly.yang@tdsb.on.ca](mailto:jolly.yang@tdsb.on.ca) for more information

**5. Q: Who can enroll in the program?**

A: JK to Grade 8 students.

**6. Q: Do you have to be a Toronto District School Board student to enroll in the program?**

A: No. Although the program is primarily for TDSB students, we accept students who do not attend the Toronto District School Board. Students from other school boards and private schools can enroll in our program as long as they live in Ontario.

**7. Q: How often do classes run?**

A: Classes run for 2.5 hours a day and one day a week. Classes are offered for 30 weeks. Classes begin end of Sept to May/June 2022.

**8. Q: What time do the classes run?**

A: Classes run at various times. Classes are available after school, evenings and Saturday mornings. Classes are offered Monday to Saturdays. Click [here](#) for days and times.

**9. Q: Is there a cost to enroll in the program?**

A: No. Since the program is delivered remotely, there will be no cost.

**10. Q: How many classes can we take?**

A: The International Languages – Elementary/African Heritage program runs 6 days a week (Monday to Saturday). You can enroll in one language for each day.

**11. Q: Can we enroll in the same language more than once a week at a different school? For example, can I enroll in Mandarin on Monday at Cliffwood PS and Mandarin on Thursdays at Arbor Glen?**

A: No. You can only take a language once a week. In the above example, you must choose to register for Mandarin at Cliffwood **OR** Arbor Glen.

**12. Q: Can we enroll in more than one language that runs at the same time? For example, Milne Valley offers Arabic and Romanian language from 9 to 11:30 am. Can we enroll for both at the same time?**

A: No. You can choose only one language that runs at the same time. In the above example, you must choose either Romanian **OR** Arabic.

**13. Q: Where will classes be held?**

A: At the current time, language classes will be run remotely/from home. There is a possibility that language learning **may** move from home to a physical classroom. If instruction moves to a physical classroom, parents will be notified

**14. Q: Is there a plan for the program to move from remote to in class learning during the 2021/2022 school year?**

A: Our goal is to move the learning model from remote to in class learning. At the current time, there is no date set to move classes to physical classrooms. We will continue to monitor the situation in schools. We will inform parents in advance when the program move from remote to in class learning.

**15. Q: How will children be learning this fall?**

A: Students will take part in remote learning with their classmates. Students will be divided in small groups. Their class time (2.5 hours) will consist of the following: live face-to-face interactive lessons with their instructor and other students for approximately 30 to 40 minutes through Google Meet. The rest of the time students will work independently on assigned tasks and homework posted in Google Classroom. Activities will be focused on building student's abilities in oral communication, reading and writing.

**16. Q: What do I need to participate in remote learning?**

A: You will need internet connection and a laptop, computer or tablet.

**17. Q: How can I register? What do I need to register?**

A: Registration for languages is done online. Visit [www.ileprograms.ca](http://www.ileprograms.ca) for registration information.

**18. Q: What do I need to register?**

A: In order to complete online registration, you must have your child's Ontario Education Number (OEN). The Ontario Education Number can be found in your child's day school progress report/report card. After creating your child's profile, you MUST choose a language to complete your registration. If you do not choose a language, then your registration is incomplete. Incomplete registrations means that your child is NOT registered in the program.

**19. Q: I attend private school and do not have an OEN number. Is there another way to register?**

A: Yes. Please call 416 338-4100. We will require proof of enrolment in private school.

**20. Q: What is the deadline for registration?**

A: Registration is ongoing and will remain open after classes have started

**21. Q: What is the first day of classes?**

A: First day of classes are as follows:

Friday classes: Sept 24, 2021

Saturday classes: Sept 25, 2021

Monday classes: Sept 27, 2021

Tuesday classes: Sept 28, 2021

Wednesday classes: Sept 29, 2021

Thursday classes: Sept 30, 2021

**22. Q: How many students are required in a class?**

A: There must be a minimum of 23 students enrolled for a class to run.

**23. Q: What happens if a class is cancelled due to low enrolment?**

A: TDSB makes every effort to ensure all scheduled classes run. However, if we must cancel classes, you will be notified through email that you provided when you register online. You will be able to register for another language that is not cancelled.

Alternatively, you can register to another school offering the same language for the duration of the time we are learning remotely/from home.

**24. Q: When will we know if a class is cancelled?**

A: If a class is cancelled due to low enrolment, you will be notified before end of October.

1. Q: The language class that I am interested in is offered in my child's school runs from 3:30 to 6 pm. My child goes to school and will not be able to be home by 3:30 pm to attend virtual class. While the class is remote, can I register my child in another school that has a later class? Once classes are moved to a physical classroom, I will register her back to the school she currently attends during the day. Please advise.

A: Yes, you can register your child in another school that has a later class. However, a minimum of 23 students is required to keep a class open. Therefore, it is possible that the class that is currently offered in your child's school may be closed due to low enrolment. However, it is possible to reopen the class as long as there are 23 students enrolled in the class.

2. Q: Who should I contact if I have any questions?

A: Call 416 338-4100. Leave a message and one of our staff will contact you.