



## **Frequently Asked Questions:** **TDSB Summary of Marks/ Placement Letter Mailing**

***Q: When will I receive my child's marks?***

A: Starting July 10 and through the week of July 13, the TDSB will be mailing Kindergarten to Grade 8 Summary of Marks documents and Placement Letters. If you do not receive the Summary of Marks or Placement Letter by July 27, we ask that you contact your child's school when it reopens in September to obtain the information or have questions about marks answered.

***Q: Can I get my child's marks from the TDSB administrative offices?***

A: We regret that this is not possible. Central administrative staff do not have access to TDSB student marks. Parents/guardians can contact their child's school when it reopens in September to obtain this information or have questions about marks answered.

***Q: I have not received my child's marks yet and it is after July 27. What do I do?***

A: Please contact your child's school when it reopens in September to obtain a copy of the Summary of Marks Document, a Kindergarten Placement Letter or have questions about marks answered.

***Q: Why can't I get my Summary of Marks or Placement Letter from my child's school before September?***

A: TDSB schools are closed during the summer. We regret that you did not receive the mailing and we kindly ask that you contact your child's school when it reopens in September to obtain a copy of the Summary of Marks or Placement Letter.

***Q: I need the Summary of Marks document now as I am moving and need it to register my child in their new school.***

A: Starting July 10 and during the week of July 13, Summary of Marks documents and Placement Letters will be mailed. If you are moving and have put in a change of address with Canada Post, they will redirect the mail to your new address. If you are changing school boards within the Province of Ontario, your child's Ontario Student Record (OSR) will be transferred along with all of their academic history, including the Summary of Marks.

***Q: I received a mailing but the Summary of Marks document or Placement Letter was addressed to someone else or the contents did not match who this letter is addressed to. What should I do?***

A: If you receive another student's information in error, please contact your school's Superintendent of Education via [www.tdsb.on.ca/FindYourSchool](http://www.tdsb.on.ca/FindYourSchool) or please notify the TDSB's Freedom of Information Coordinator at 416-397-3365.